

# Canine Behavior Solutions and Obedience

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## BOARD AND TRAIN CONTRACT

I \_\_\_\_\_ hereby referred to as Client, with an address of \_\_\_\_\_, phone number of \_\_\_\_\_ and an email address of \_\_\_\_\_ am entering into a dog training contract with Canine Behavior Solutions and Obedience, hereby referred to as Trainer.

### Dogs information

Name: \_\_\_\_\_ Age: \_\_\_\_\_ Color/markings: \_\_\_\_\_ Breed: \_\_\_\_\_

Board and Train has been purchased for: \_\_\_\_10 \_\_\_\_ 14\_\_\_\_ 21 days with 5 mandatory follow up sessions including the drop off session. Follow up session must be one week to 10 days maximum after the drop off date. The three remaining sessions are suggested to be spaced at one week, two weeks and one month out. You must be seen twice in the first month after training to ensure training transfers. Due to the COVID pandemic these sessions will only be done in person when safe to do so, and will otherwise be via video chat. During in person sessions, MASKS MUST BE WORN AT ALL TIMES and a 6 ft. minimum for social distancing must be observed. Additional sessions can be purchased at 50 dollars per session if needed.

Client has been sent Invoice, 25% non-refundable deposit is due upon receipt of invoice, the remainder of which is due upon pickup of the dog for training. Client understands that by agreeing to payment they have committed to the full length of the training program as stated in the Description of Services above. Client understands that they are responsible for payment in full regardless of whether they choose to complete the training program half way through or can start it at the scheduled time due to illness or injury unless otherwise arranged as the kennel is booked for the duration of their scheduled stay.

**What we provide:** High value treats, love, affection, stimulation, management, comfy places to rest, indoor and outdoor places (year round) to play with stuffed toys, other dogs, people and the flora and fauna of the community; exposure to sights and sounds and, if applicable, outings for social/emotional development and public access success. Stuffed frozen toys, attention, belly rubbing and non-stop education and learning opportunities. Your dog will be constantly practicing basic manners and can be taught any "missing" manners from basic obedience to house training. Your dog may be learning new tricks just for the fun of it. Written handouts, phone and email support, as well as 1 drop-off transfer session and 4 follow-up training sessions will also be provided. We take photos and videos of dogs 3 times per week to provide updates on training progress while your dog is with us.

**What you provide:** Your dog, your dog's dry kibble in a hard plastic container labeled with the following information: dog's name, amount of food given during feeding as well as how often fed. 2 Kong's one size larger than the recommended size of your dog, 1 bag of Ziwi Peak dog food (recommend lamb), Case of Pate dog food Natural Balance Venison flavor is recommended, ID tag, Adaptil collar, leash and crate. Recommend dog's bed or bedding; not required. During Covid we **CANNOT** accept bedding or toys of any kind. All items must be shipped in due to Covid currently. They can be purchased Via Amazon or CHEWY.com (all are accessible via my website) shipped to Jodi Lytle 14574 US Hwy 60,

# Canine Behavior Solutions and Obedience

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Guston, Ky 40142 or additional money must be provided to cover the cost of said items. You can find many of these items on my webpage. If you decide to extend your board and train past the initial agreed upon time you must provide additional treats, kibble and canned dog food.

You may also bring along any equipment, supplements and/or medications your dog might require in sealed plastic containers.

Depending on your dog's size and/or needs, we might also require you to provide a crate. There is no additional fee for giving dog medications. However, please discuss in advance and provide clear written instructions.

During the boarding period, Trainer will provide agreed upon training for the Dog. Client hereby agrees that no training is perfect and that effects of the training can be affected by various factors. Trainer will take all appropriate measures to achieve training and behavior goals but makes no guarantees as to the results. Client further agrees to take all necessary steps to aid the Trainer and to follow on any instruction or advice provided by the Trainer, especially to work with Dog daily and to constantly reinforce the training. Client further acknowledges that Dog may be exposed to a variety of environmental conditions which include, but are not limited to, vehicular travel, interaction with people and other animals, exposure to adverse weather, and exposure to areas with crowds and all types of traffic.

## **HEALTH AND WELFARE**

Dogs participating in In Board Training must have all required vaccinations or proof of protective titers for the following: Rabies, DHPP (Distemper, Hepatitis, Parainfluenza, and Parvovirus) and Kennel Cough (Bordetella). Vaccination against Canine Influenza is required to be boarded. A clean fecal sample is required, if your dog presents with parasites during their stay a veterinary visit and/or deworming/treatment will be done at cost to the client. Please be aware that your vet can miss parasites on fecal matter and we do not want to spread disease and/or parasites to other dogs under our care. A copy of proof of all vaccinations or titers must be presented before Board and Train begins. Dogs must also be on a vet given heartworm preventative and a flea and tick preventative and the owner must provide these medications for the dogs if they will be required during the course of in-board training. Failure to provide vaccinations and or fecal test by the time of pick up means the boarding will be canceled until provided and payment for the boarding is still due upon the scheduled pick up date.

Canine Behavior Solutions and Obedience will endeavor to create as safe an environment as possible for the training and boarding care of the dog(s) identified above (the "Dog"), and will offer only sound, safe, and responsible training, care, and post-boarding training instructions. Owner agrees, however, that all animals may exhibit unpredictable behaviors and that Canine Behavior Solutions and Obedience will not be liable for the actions of the Dog that are outside of the control of Canine Behavior Solutions and Obedience. While we Strive to ensure your dog does not contract any illness or parasite by requiring vaccinations and a clean fecal, dogs can and do still fall ill as some illnesses are the result of stress or confinement or have long incubation periods such as canine cough, coccidia, giardia and stress diarrhea. These are things we cannot control and are not liable for the treatment of. Owner agrees that the recommendation by Canine Behavior Solutions and Obedience of any product or service is not a guarantee of performance or Owner's satisfaction with that product or service.

We have kennel space for dogs that are destructive, escapees, climbers or need a bit more space, we need to know to accommodate your dog for this, it is not feasible for a dog to never be unattended and we need to know how to contain your dog if a circumstance arises where they must be alone to prevent injury or escape. CLIENT MUST DISCLOSE ALL

# Canine Behavior Solutions and Obedience

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KNOWN BEHAVIORS INCLUDING BITES, ESCAPE ATTEMPTS, DESTRUCTION OF CRATES, WALLS, AGGRESSIVE BEHAVIORS AND INCIDENTS FOR THE HEALTH, SAFETY AND WELLBEING OF THEIR DOG. IF THESE ARE NOT KNOWN WE CANNOT GUARANTEE YOUR DOGS SAFETY DURING BOARDING AND OR TRAINING SESSIONS. IN ORDER TO PUT PROPER SAFETY MEASURES IN PLACE WE MUST BE GIVEN ALL RELEVANT INFORMATION TO THE DOG AND IT'S BEHAVIORS. IF THESE ARE NOT DISCLOSED CLIENT AGREES TO HOLD TRAINER HARMLESS FOR ANY RESULTING DAMAGES TO PEOPLE OR PROPERTY, INJURIES OR DEATH. IF CLIENT DOES NOT DISCLOSE THE DOG DAMAGES PROPERTY AND THE DOG DESTROYS KENNELS, WALLS OR OTHER PROPERTY DURING BOARDING AND/OR TRAINING CLIENT IS RESPONSIBLE FOR REPAIRS.

Please list all known behaviors \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

It is Trainer's sole discretion if the Dog requires immediate veterinarian care, and the Client is unreachable by reasonable measures, the Dog will be taken to a local veterinarian clinic at cost to the client. Client agrees to bear all costs of the medical care of the Dog and agrees to aforementioned health and welfare section and all stipulations contained therein.

Client \_\_\_\_\_ Date \_\_\_\_\_

## **Adherence to training**

Client may not employ other training styles or trainers aside from those the Trainer has discussed and approved. No punitive methods are allowed to be used: to include shock, choke, pinch, and verbal correction. No retractable leashes. If these are used it will show in the training and body language of the dog. Client understands that the Trainer talking to their veterinarian, groomer, dog walker, pet sitter, day care and or boarding facility all are needed to help alleviate any issues with their dog. Handling techniques in each place a dog is taken all have an impact on its behavior.

Training must be maintained between sessions, if training is only occurring at trainer involved sessions it is grounds for termination of contract.

Training sessions are to be phone and distraction free. This means no answering phones, inviting people over during scheduled sessions unless prior approval has been gained from the trainer for meet and greets, door set ups or other needed training.

Behavior will not be altered if the recommendations of the trainer are not followed. All parties residing with the dog must follow the training in order for the dog to have consistency.

**Rescheduling-** Life happens. If for some reason, accident, injury, illness, etc. on either your or the trainer's part, we will either pair you with another trainer to fill in for that lesson or you will be rescheduled at the earliest convenience. We will do our best to accommodate as well as do our best to be there every session or train via video.

**Severe weather-** We will not come to you if the weather/road conditions are bad. Leash handling and loose leash walking session will not happen unless an alternate dry location is available such as Lowe's or a pet store. If your dog is not ready for this level of distractions we will just reschedule.

# Canine Behavior Solutions and Obedience

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**Cancellation Policy:** Non-refundable, non-transferable\*. Owner has the right to pick-up dog before noted departure date in the invoice and in so doing agrees to forfeit unused training fees and/or pay remaining balance in full upon pick-up. Client is responsible to schedule follow up sessions. If pick up is to be done before scheduled drop off it must be approved as to make sure there is someone available to handle out processing. We reserve the right to pick up if the pick up is not scheduled as some of the dogs here have aggression issues and we cannot have people on the grounds when they are outside their runs.

No Refunds, purchased training must be completed as laid out in this agreement. The only exception for a pause in training is accident or injury. Training must resume within 10 days of release of clean bill of health. Pre-purchased packages may be exchanged for an equal monetary value in day training or board and train sessions minus the administrative fee of forty dollars. Death or injury of a dog that renders it incapable of continuing the package means the package may be transferred to another dog. You have 180 days to complete your package unless the puppy complete package is purchased or the train your Dog for life package is purchased. Behavior plans are written upon receipt of payment. The cost for behavior plans for board and train are \$1000 this plan changes and adapts as your dog learns.

Noncompliance with the training agreement means the contract can be terminated. This includes failure to implement training strategies designed to manage or prevent a behavior, failure to notify the trainer of potential risks to either the dog(s) or trainer(s) (i.e. allergies, aggressive behavior or flight risk tendencies), not providing recommended enrichment, exercise, medical treatment, evaluation or supervision, abusive conduct towards the trainer, refusal to meet at available scheduled times, refusal to do scheduled follow up sessions.

## PICTURE/VIDEO RELEASE

During training consulting other professional trainers and veterinary behaviorists is part of working with many dogs as is tracking progress and sharing success stories. In order for the trainer to efficiently be able to track and share progress taking video of behaviors as well of pictures may be necessary. If the Client chooses not to have these images shared publicly, they will remain only in the context of the behavior plan and the professionals that the trainer consults with the clients and dogs name withheld.

\_\_\_\_\_ Client agrees to public sharing

\_\_\_\_\_ Client does not agree to public sharing

Client would like their dog's name to be name you would like your dog to be shown as) \_\_\_\_\_ anonymous \_\_\_\_\_ their name when shared publicly.

## LIABILITY WAIVER

The undersigned have been advised by Canine Behavior Solutions and Obedience that by agreeing to the Board/Train program, his/her/their dog(s) at Canine Behavior Solutions and Obedience, 14574 US HWY 60, Guston, KY 40142, may pose some risk to him/herself, members of his/her family, guests, and dog(s) and expressly assume the risk of any potential damage or injury to him or herself, his/her dog(s), and/or any minors incurred as a result of their stay conducted by Canine Behavior Solutions and Obedience . Therefore, in consideration of his/her or their acceptance and his/her dogs' participation in the program conducted by Canine Behavior Solutions and Obedience, the undersigned, on

# Canine Behavior Solutions and Obedience

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behalf of him/her/themselves and any minors during the Board/Train waive, release, and agree to hold harmless Canine Behavior Solutions and Obedience and any and all of their employees, dogs, agents, insurers, and successors from any and all causes of actions, claims, demands, losses, injuries, and damages of any kind which may be sustained by him/her/them or their dog(s) in connection with the program.

Client \_\_\_\_\_ Date \_\_\_\_\_

Training is not a guarantee of changed behavior. Adherence to the training will help your dog make the correct choices and decrease bad behaviors, but no behavior can be unlearned. Trainer is not liable for any bites or aggression from the dog. Behavior is fluid and changes in every situation. Trainer will instruct the Client in recognizing any signs of aggression or stress, it is up to the Client to follow through with proper management and to read all hand outs and learn these signals, contact trainer with questions, set up appointments and prevent a bite.

## **ABANDONMENT**

In the event that a boarding and/or training client does not pick up or fails to pay for their dog for services rendered they have 14 days to bring the account current and/or pick up their dog and pay all fees for additional days at a rate of \$60 per day. This does not apply to additional prearranged training and/or boarding time. Failure to do so may result in immediate remand of ownership of said dog to Canine Behavioral Solutions and Obedience and the dog will be placed into a new home. PLEASE BE SURE TO PICK UP AND PAY FOR YOUR DOGS AND/OR TRAINING. I DO NOT WANT TO HAVE TO REHOME YOUR DOG.

Parties agree that the aforementioned contract is a reasonable, legal and binding document entered into on this \_\_\_\_\_ day of \_\_\_\_\_ 20\_\_\_\_.

**Client:** \_\_\_\_\_